

## Children's Holiday Representative

A children's representative is responsible for looking after groups of children (from babies to young teenagers), organising a varied programme of activities throughout the day, keeping them happy whilst in a safe environment. They are also called kids reps.

### The Work

You could be:

- organising and supervising activities throughout the day and early evening
- ensuring the children are kept in a safe environment at all times
- meeting holidaymakers at the airport and travelling with them on the coach to their hotels
- taking part in welcome meetings with other reps to give families information on local attractions and customs
- trying to sell excursions and special events, anything from a visit to the local waterpark to team sports
- acting as link between families and hotel staff
- keeping records and writing reports including any accidents.

### Pay

The figures below are only a guide. Actual pay rates vary a lot, depending on whether you are a children's representative abroad living on site.

Starting salaries for children's representatives range from around £500 to £700 a month. With experience this could rise to around £700 to £850 a month. This may include commission earned on selling excursions. Accommodation is usually provided and you may get free or discounted meals.

### Conditions

- You work long hours, including early mornings and evenings. You will usually get one day off a week.
- Work is seasonal, with summer usually from April to October and winter from October to March.
- You usually live in at the resort for the whole season.
- You might be away from home for about eight months at a time, with no personal holidays during this time.
- Resorts are usually abroad in a non-English speaking country.
- You work both indoors and outdoors.
- You could be working in extremes of temperature – very hot or very cold.
- There might be lifting, carrying and running about.
- You will wear a company uniform, which will be provided.

### Getting In

- To be a children's representative you often need to have a relevant childcare qualification, such as SVQ Social Services (Children and Young People) or Playwork at SCQF Levels 6 or 7; or an NC in Early Education

and Childcare (Level 5). You might be able to get work with some companies without a formal qualification, but with childcare work experience.

- If working in the crèche at the resort with babies, you must have an SVQ at SCQF Level 6/7 or equivalent.
- You would require at least 6 -12 months' experience working with children in a professional environment.
- You should have a relevant first aid certificate or be willing to get one before you start work.
- A foreign language is an advantage.
- For working in a winter ski resort, knowledge and experience of snow sports is useful.
- Experience of dealing with the public is useful.
- You will require a satisfactory criminal record check from Disclosure Scotland to show that you are suitable for this type of work. Contact [Disclosure Scotland](http://Disclosure Scotland) for details on the type you would need.
- You must be over 18.

Vacancies appear in trade journals such as Travel Weekly, Travel Trade Gazette and on websites which advertise travel jobs such as [traveljobsearch.com](http://traveljobsearch.com). For the summer season the main recruitment drive is usually between October and April. For the winter season recruitment takes place from April to November.

## What Does It Take

You need:

- an interest in travel
- enthusiasm and stamina
- a friendly, helpful and outgoing personality
- a smart appearance
- good spoken and written communication skills
- IT and maths skills for dealing with admin and currency
- flexibility to adapt to new countries and cultures
- to be fun and creative.

You should have:

- a responsible attitude
- leadership and organisational skills
- a sense of humour
- patience
- a caring approach
- the ability to deal with emergencies and remain calm under pressure
- sales skills to promote trips and excursions.

## Training

- After a company induction course and in-house training, most training takes place in the resort supervised by experienced staff.
- Each season you would complete a week's refresher course in the resort you are placed in.
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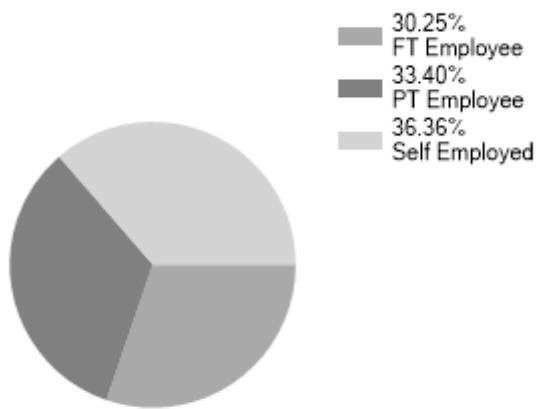
## Getting On

- Some people work in this field for only a few seasons and then move on to a second career.
- If you work for a large firm, you might get a promotion to team leader then team manager.
- You may want to move to other areas of travel and tourism such as tourist information centres, travel agencies or the hotel industry.

## Contacts

## Statistics

Employment Status UK %

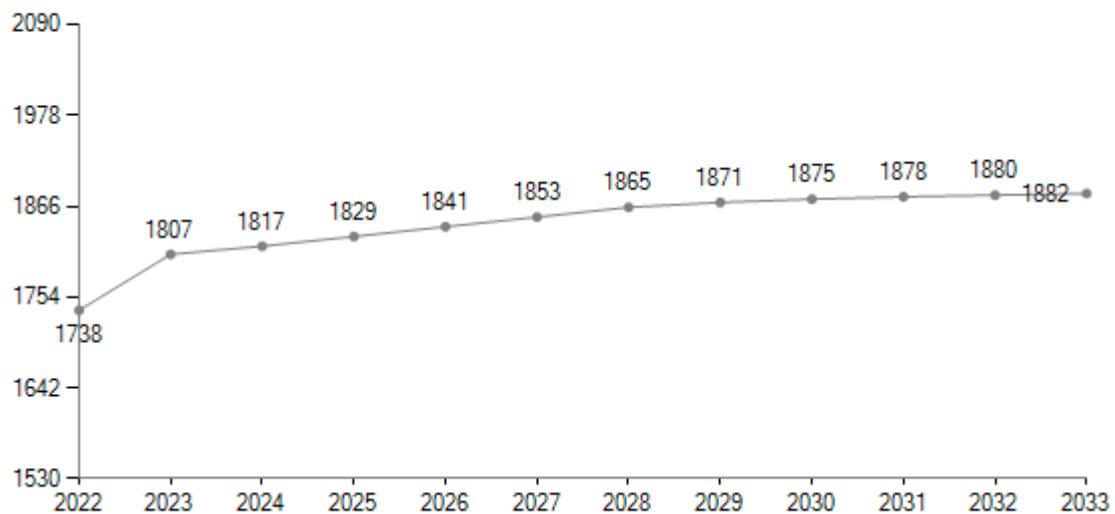


### Past Unemployment - Scotland

No Claimant statistics available for Scotland.

LMI data powered by [LMI for All](#)

Predicted Employment in Scotland



LMI data powered by [Lightcast](#)