

Funeral Director

Funeral directors make funeral arrangements for burial and cremation services. They do as much as they can to help their clients at a difficult time.

The Work

You could be:

- taking details of name, age and date of death and collecting the deceased person from hospital, home or other place
- helping to dress and prepare the body of the deceased person
- meeting relatives to arrange the details of the funeral and giving advice, being aware of religious factors
- giving a written estimate for the cost of the funeral to the client, and advising on help available to pay for funeral costs
- arranging the time and date of the funeral with church, cemetery or crematorium officials
- organising transport, flowers, catering and obituary notices
- making sure legal requirements are met, helping clients with any paperwork and paying fees on the client's behalf
- travelling in a hearse and guiding relatives through the ceremony
- coordinating the funeral on the day and making sure all necessary staff are present
- advising clients on any memorials or headstones.

Pay

Pay rates vary, depending on:

- where you work
- the size of company you work for
- the demand for the job.

Starting salaries for funeral service operatives tend to be from £20,000 to £24,500 a year. Funeral directors earn £25,000 to £30,000. Senior funeral directors may earn more than this.

Conditions

- You would spend a lot of time with clients who are distressed and in need of support.
- You would work in an office, but often travel to meet clients and to arrange and attend funerals.
- You would be outside in all weathers when attending funerals.
- You would work normal office hours, but may be on call to visit clients in the evenings and at weekends.
- The job would involve heavy lifting and standing for long periods.

Getting In

- You would normally enter as a funeral service operative.

- You do not need formal qualifications but some employers prefer entrants to have some subjects at National 4 or 5 including English and Maths.
- Many funeral companies are small businesses and it can be difficult to get in – even larger companies do not recruit many people.
- The National Association of Funeral Directors (NAFD) offers an online training course in Funeral Service Awareness. This could be useful for getting into this area.
- You need a full clean driving licence.
- You should be fit because of the heavy lifting and standing.

Jobs are advertised on the websites of large companies such as the Co-operative and also the [Find a Job](#) website.

What Does It Take

You need to be:

- interested in helping others
- sympathetic, caring and tactful when meeting bereaved people
- dignified and respectful
- smart and well presented
- a good listener
- able to deal with other people's distress and emotions without being affected yourself
- able to get on with people from different backgrounds and cultures
- well organised and accurate.

Training

- Training is usually on the job – you might start as a funeral operative doing routine work, such as driving, carrying coffins, valeting the funeral cars or collecting the deceased, and then move on to more responsible work such as helping to arrange funerals.
- The National Association of Funeral Directors (NAFD) offers a Diploma in Funeral Arranging and Administration. This is for those who work in the funeral service.
- Funeral directors often study for professional qualifications via distance learning leading to NAFD membership.

Getting On

- After gaining experience you could work up from operative to director.
- You would need to complete the NAFD Diploma in Funeral Directing.
- For entry to the Diploma, you would require the NAFD Diploma in Funeral Arranging and Administration.
- With further experience and qualifications you could become a manager – this is usually possible only in large companies.
- Funeral directors may set up their own funeral services company – professional qualifications can be useful for this.

Contacts

British Institute of Funeral Directors (BIFD)

Tel: 0800 032 2733

Email: admin@bifd.org.uk

Website: www.bifd.org.uk

National Association of Funeral Directors (NAFD)

Tel: 0121 711 1343

Email: info@nafd.org.uk

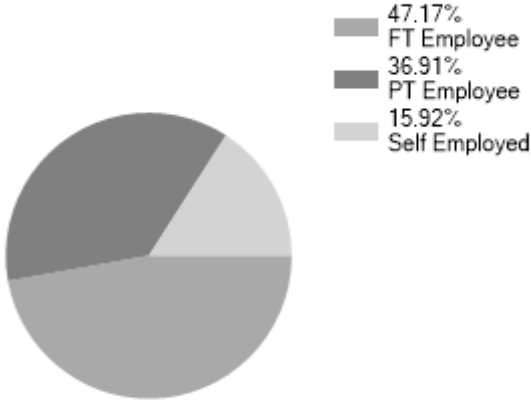
Website: www.nafd.org.uk

Twitter: [@NAFD_UK](https://twitter.com/NAFD_UK)

Facebook: www.facebook.com/NAFDUK

Statistics

Employment Status UK %

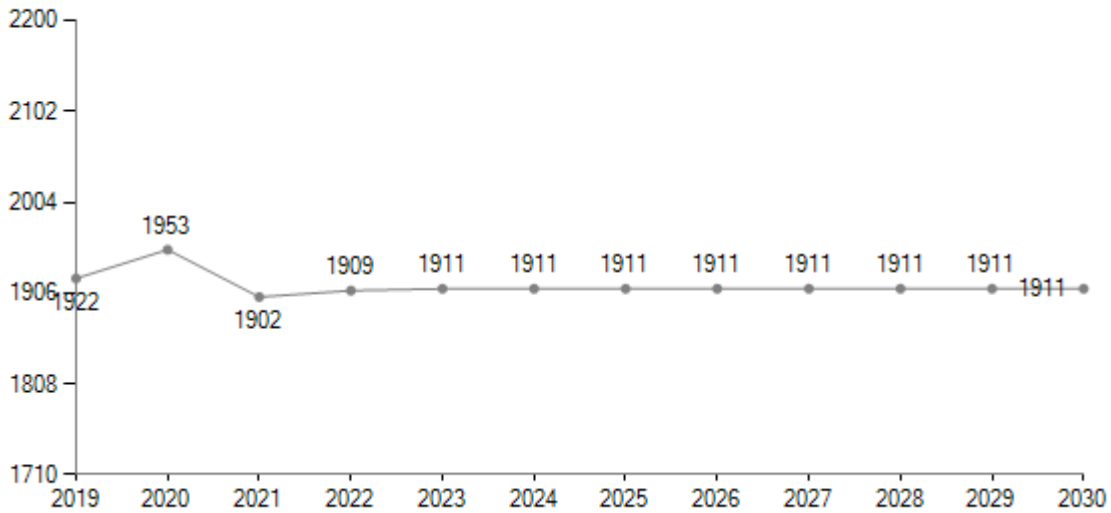


Past Unemployment - Scotland

No Claimant statistics available for Scotland.

LMI data powered by [LMI for All](#)

Predicted Employment in Scotland



LMI data powered by [EMSI UK](#)