

## **Tour Guide**

A tour guide shows visitors around tourist attractions and other sites of interest, either on foot or by coach.

### The Work

As a walking tour guide working at a specific site such as a castle, art gallery, museum or outdoor attraction, you could be:

- welcoming tourist groups
- doing presentations to groups, perhaps showing a video
- · walking around the site leading them in a group
- stopping at points of interest, describing architecture, history or tales of interest
- answering the tourists' questions.

As a coach tour guide you could be:

- travelling with tourists around a city or from town to town
- giving a commentary about the places you are passing, using a microphone
- stopping off at places of interest, leading the tourists in a group and answering any questions
- · checking everyone is back on the coach before moving off
- working as a driver guide, driving tourists around in a minibus while giving a commentary
- checking tour groups into accommodation if the tour is overnight.

### Pay

The figures below are only a guide. Income for tour guides varies considerably, depending on:

- where you work
- the size of the company or organisation you work for
- the demand for the job.

Employed tour guides can earn from £18,000 up to around £26,000 a year, depending on where they are based, areas they cover and whether they are a driver guide.

The Scottish Tourist Guides Association (STGA) recommend fee guidelines for guides for full day and half day excursions, which starts from £200 for a half day (£240 for foreign language) and £320 for a full day (£370 for foreign language). Driver guides could earn from £650 for a full day. (2024 recommendations).

## **Conditions**

- You might have to travel, around Scotland or abroad.
- You might have nights away from home.
- You work irregular hours including early mornings, evenings, nights and weekends.
- Work may be seasonal with longer hours in the summer.





- You might have to wear historical costume.
- You will be out and about a lot.
- You might work both indoors and outdoors.

## **Getting In**

- Skills and personality are more important than formal qualifications.
- You usually need experience in working with the public.
- You should be able to demonstrate an interest in and knowledge of the local area, history and culture.
- You could consider taking one of the accredited guide training courses offered by the STGA. There are three different levels of training: Blue Badge Guide, Green Badge Guide and Yellow Badge Guide.
- A Blue Badge Guide is qualified by the STGA to guide throughout Scotland, Green Badge Guides are qualified to guide through a specific region of Scotland (such as Orkney, Shetland and the Western Isles) and Yellow Badge Guides usually work for a tourism company or organisation.
- Fluency in a least one additional language is useful and for some jobs necessary. The STGA offers tours in English plus 20 other languages.
- A driving licence is useful. To work as a driver guide you must have the appropriate licence and insurance.

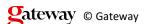
#### What Does It Take

#### You need to have:

- a good memory for facts and historical events
- excellent communication skills and an outgoing nature
- clear, fluent speech
- self-confidence and leadership skills
- a good sense of direction
- a genuine interest in art, history and Scottish culture
- patience
- stamina
- the ability to deal with emergencies and remain calm under pressure.

## **Training**

- To become an STGA Blue Badge Guide you must pass an intensive 18-month part time course at SCQF Level 7. It includes classroom study, weekend and summer schools and field work.
- The Blue Badge Guide course runs every two years.
- Qualifying as a Green Badge Guide includes online learning and residential weekends. These courses only
  run from time to time and for areas requiring guides.
- To qualify as a Yellow Badge Guides you need to work for a company that provides this training for employees. See the STGA website for details.
- Entry requirements vary for each course.
- Some companies provide their own in-house training.
- STGA offer a voluntary Continuing Professional Development (CPD) scheme so you can make sure your knowledge and training is up to date.





# **Getting On**

- If you are an employee of a company you could progress from tour guide to tour manager.
- Some guides are self-employed, working on a freelance basis for tourist companies or working directly for customers and charging a fee for each tour.

### **More Information**

There are around 500 qualified STGA guides.

The next Blue Badge course will take place from Autumn 2025 to 2027. The fee is in the region of £7,500 - £7,850.

According to the STGA website there are a number of companies who provide Yellow Badge Guide training for their employees, including City Sightseeing Glasgow, Oban Walks, Stromness Town Walk and Ness Battery and Mercat Tours, Edinburgh.

### **Contacts**

### **Scottish Tourist Guides Association (STGA)**

Tel: 01786 447 784 Email: info@stga.co.uk Website: www.stga.co.uk

X: @STGAGuides

Facebook: www.facebook.com/STGAGuides

#### **Springboard**

Email: info@springboarduk.org.uk Website: www.careerscope.uk.net Website (2): springboard.uk.net

X: @CareerScope\_

Facebook: www.facebook.com/SpringboardUKCharity





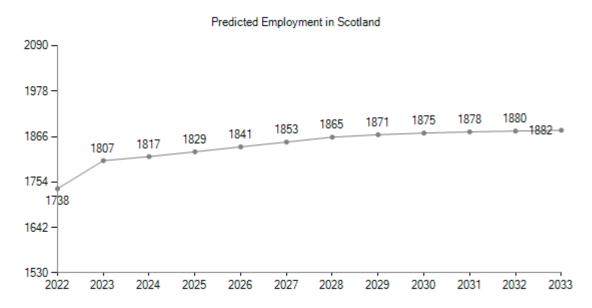
# **Statistics**



### **Past Unemployment - Scotland**

No Claimant statistics available for Scotland.

LMI data powered by LMI for All



LMI data powered by <u>Lightcast</u>

