

Facilities Manager

A facilities manager is responsible for the regular maintenance of the systems and services of a building or group of buildings. These include cleaning, lighting, heating, decorating and repair.

The Work

You could be:

- putting out to tender contracts for outside companies servicing the building: cleaning companies, waste recycling companies, electrical companies, interior decorating companies
- negotiating contracts for repairing, extending and renovating buildings
- assessing all risks: business, operational, environmental and health and safety
- taking responsibility for the actions of building workers within the premises
- keeping up to date with changing regulations in health and safety
- giving presentations to senior management and others on structural or environmental issues
- balancing the budget for building maintenance
- supervising the rest of the regular staff in the facilities department: office services and technical staff, janitors, cleaners
- planning for developments to meet the future needs of the business.

Pay

The figures below are only a guide. Actual pay rates may vary, depending on:

- where you work
- the size of the company or organisation you work for
- the demand for the job.

Starting salaries for assistant facilities co-ordinators are around £18,000 a year. If you gain direct entry as a facilities manager you might expect to earn around £24,000 a year. With further experience you can expect between £30,000 and £45,000 a year. Project directors can earn over £60,000 a year. There may be extra bonuses and a company car on top of the salary.

Conditions

- If you are responsible for only one building you will work in an office within the building.
- If you work for a company managing a group of buildings you will travel a lot.
- Facilities departments often operate 24 hours a day, 365 days a year, therefore you will work shifts including weekends and public holidays, and even when at home you may be on call.

Getting In

- Entry is usually with a Higher National Diploma (HND) or degree in facilities management or other relevant subject such as management or business studies.

- Entry requirements are usually 1-2 Highers for an HND and 4-5 Highers for a degree.
- A postgraduate qualification would be useful but is not essential. Edinburgh Napier University offers an MSc in Facilities Management via distance learning.
- You could enter through a Modern Apprenticeship in Facilities Management at SCQF Level 7. For entry English and Maths at National 5 is preferred.
- Entry without these qualifications is also possible, but you would start at a lower level and work your way up by studying part time for a professional qualification. The Institute of Leadership and Management (ILM) offers Level 3 Award, Certificate and Diploma in Facilities Management.
- A driving licence may be essential.

Your first post might be as a facilities co-ordinator, responsible to the facilities manager. Jobs are available with specialist facilities management companies and real estate firms, but also with big commercial or public employers such as local authorities, government departments, hospitals, hotel chains, universities and colleges.

What Does It Take

You should have:

- an extensive technical knowledge
- IT, business and financial skills
- good listening and communication skills
- the ability to get on with a wide range of people
- the ability to prioritise your workload
- the ability to multitask.

You should be:

- good at solving problems
- assertive
- decisive
- willing to take responsibility
- able to plan and organise your workload.

Training

- The Institute of Workplace and Facilities Management (IWFM) offer a career pathway of qualifications in facilities management from Level 2 to 7 (see IWFM website for details).
- After gaining some experience, you could do a part time postgraduate course whilst in employment.

Getting On

- After experience, you can move on to senior management posts such as operations manager or project director.
- You can also set up in business as a consultant.
- There are specialist in-service courses which may help you to progress.

Contacts

Institute of Leadership and Management (ILM)

Tel: 01543 266867

Email: customer@i-l-m.com

Website: www.i-l-m.com

Twitter: @ILM_UK

Facebook: www.facebook.com/ilmuk1

Institute of Workplace and Facilities Management (IWFM)

Tel: 01279 712 620

Email: info@iwfm.org.uk

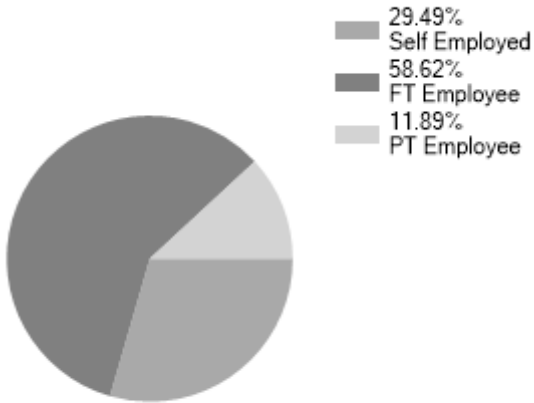
Website: www.iwfm.org.uk

Twitter: @IWFM_UK

Facebook: www.facebook.com/theiwfm

Statistics

Employment Status UK %

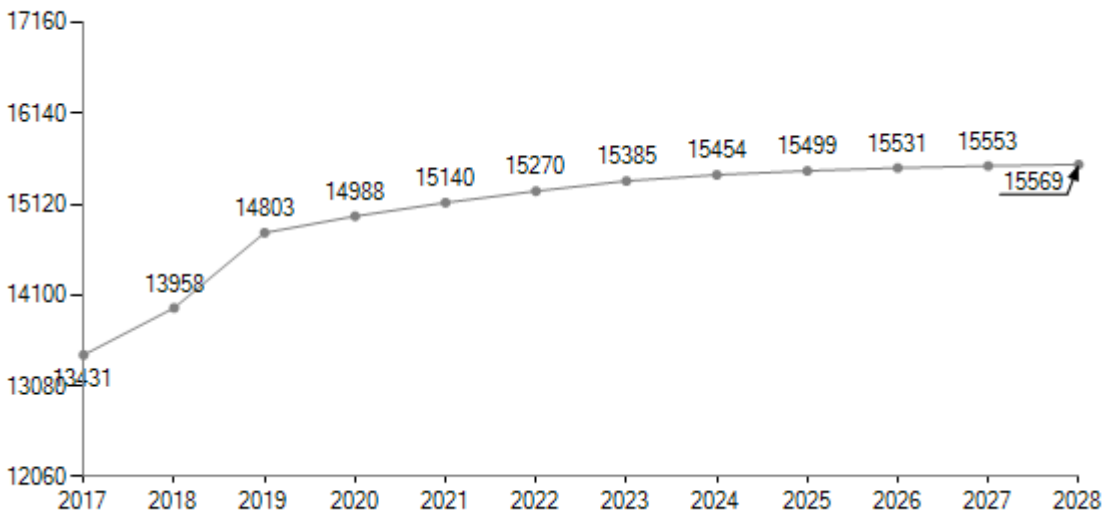


Past Unemployment - Scotland

No statistics available for Scotland.

LMI data powered by [LMI for All](#)

Predicted Employment in Scotland



LMI data powered by [EMSI UK](#)