

Delivery Driver

A delivery driver drives a van, light truck (a medium sized goods vehicle up to 7.5 tonnes in weight), car or scooter/moped delivering goods such as furniture, groceries, office equipment, medicines or takeaway food from one place to another. They are sometimes called couriers. The transportation of valuables or cash involves the use of a different type of vehicle (see the [Security Officer or Guard](#) job profile).

The Work

You could be:

- working out a delivery plan
- loading the vehicle so that goods are arranged in the correct order for delivery
- unloading the goods at each destination
- helping to carry in any heavy items
- getting a signature or receipt from the person receiving the goods, using a hand-held device
- keeping the vehicle clean and tidy and carrying out basic maintenance
- updating delivery records using a hand-held computer
- making sure that you keep the vehicle and goods secure.

Pay

The figures below are only a guide. Actual pay rates may vary, depending on:

- where you work
- the size of the company or organisation you work for
- the demand for the job.

Starting pay is often based on the National Minimum Wage (NMW) or the National Living Wage (NLW).

As of 1 April 2025 the National Minimum Wage is £10.00 an hour for workers aged 18 to 20. The National Living Wage for those aged 21 and over is £12.21 an hour. With experience, this can rise to around £13.00 to £17.00 an hour, or more. The hourly rate may vary depending on whether delivery targets are met.

Delivery drivers for some companies are self-employed, so earnings vary.

Conditions

- You may work within a local area or drive over longer distances.
- You may work varied hours including weekends and evenings.
- You would have to drive the vehicle in all weather conditions.
- You may have to visit the warehouses and depots of a wide variety of companies.
- Depending on the goods you are dealing with, you may have to do a lot of heavy lifting.
- You may have to meet targets, such as making a set number of deliveries a day.

Getting In

- A good general education is useful.
- You need to have a current driving licence.
- You can qualify for an ordinary driving licence (category B) at 17 years and this lets you drive vans up to 3.5 tonnes, including the load. Most vehicles fall into this category.
- A category C1 licence allows you to drive medium sized goods vehicles between 3.5 and 7.5 tonnes, including the load. You need to be at least 18 to apply for a C1 licence.
- Depending on the employer, you may need to have held your licence for at least one year.
- For driving vehicles over 7.5 tonnes, see the [Lorry or LGV Driver](#) job profile.
- You need to be fit if the job involves heavy lifting.
- You may be able to get in through a Modern Apprenticeship. This normally leads to SVQs.
- You will require a satisfactory criminal record check from Disclosure Scotland to show that you are suitable for this type of work. Contact Disclosure Scotland for details on the type you would need.

What Does It Take

You need to be:

- reliable and responsible
- punctual
- aware of safety issues
- polite and helpful
- patient and tolerant of other road users
- a good organiser
- able to sell goods if required.

You need to have:

- excellent driving skills
- good customer service skills
- a good knowledge of the area you are working in
- good concentration.

Training

- Your employer would provide initial training through an induction course. Thereafter, there may be further short courses.
- The courses would cover topics such as company rules, types of goods carried, health and safety and manual handling.
- You would learn other aspects of the job, including delivery routes, from more experienced drivers.
- If you do a Modern Apprenticeship you will be able to gain a Diploma in Driving Goods Vehicles at SCQF Level 6.

Getting On

- Delivery drivers may move on to other jobs in the transport and distribution industry.
- Opportunities exist as transport supervisors, controllers and managers.
- Self-employment is a possibility.
- It is also possible to move into administrative, warehouse and general management posts.
- Alternatively, you may wish to take further driving tests to allow you to drive Large Goods Vehicles (LGVs) or Passenger Carrying Vehicles (PCVs) such as buses and coaches.

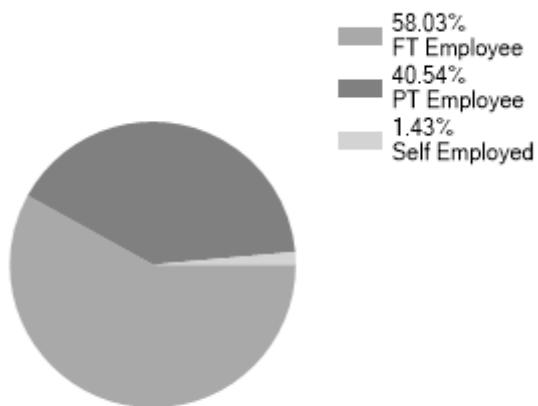
Contacts

Driver and Vehicle Standards Agency (DVSA)

Website: www.gov.uk/government/organisations/driver-and-vehicle-standards-agency

Statistics

Employment Status UK %

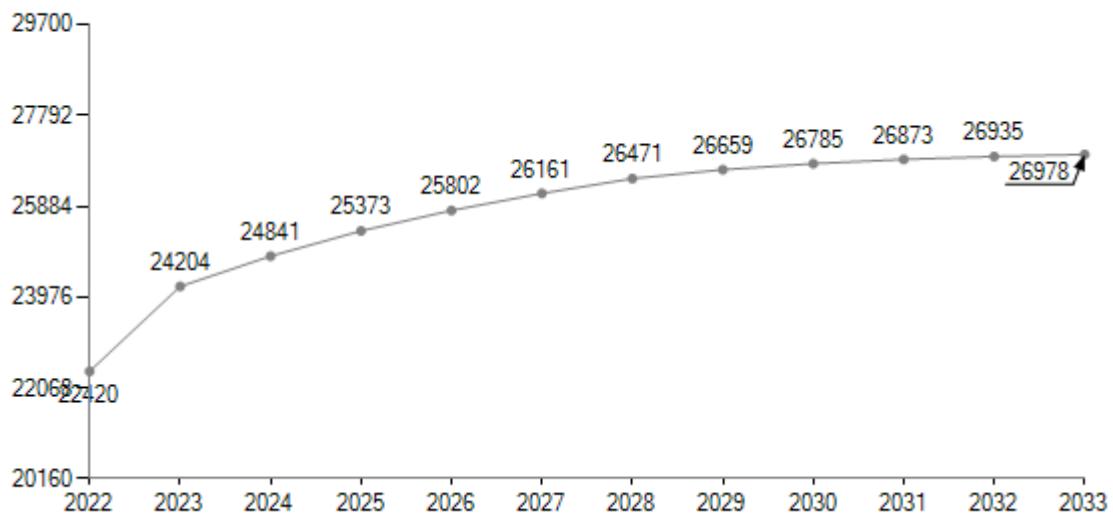


Past Unemployment - Scotland

No Claimant statistics available for Scotland.

LMI data powered by [LMI for All](#)

Predicted Employment in Scotland



LMI data powered by [Lightcast](#)