Hospitality Operations

City of Glasgow College

Venues

City Campus

Content

This programme is designed for aspiring hospitality professionals who want to build strong operational skills, gain industry insight, and develop the confidence to thrive in hotels, restaurants, events, and tourism settings.

Throughout the course, you'll explore the core principles of hospitality management - from front of house operations and food and beverage service to leadership, finance, and customer care. With access to state-of-the-art facilities and guidance from experienced lecturers, you'll learn in an environment that mirrors real industry practice.

The subjects you'll study on this course include:

Alcoholic Beverages; Accommodation Servicing; Conferences; Creating a Culture of Customer Care; Food and Beverage Service; Food Hygiene (REHIS Intermediate); Front Office Procedures; Graded Unit 1; Hospitality Industry; Hospitality Financial and Control Systems; Hospitality Supervision; Managing Hospitality Operations (Level 7); Legislative Requirements; Using Software Applications Packages.

Start Date

August

Qualification

HNC

Study Method

Full time

Course Length

1 year

Department

Events, Hospitality and Tourism

Entry Requirements

2 relevant Highers plus National 5 Maths or Applications of Maths; or NQ Hospitality Operations (Level 6) or other relevant national qualifications at SCQF Level 6. Interview.

SCQF Level

7

SCQF Points

«SCQFPoints»

Progression Routes

Year 2 of the HND Hospitality Management or year 1 of the BA Hospitality Management at Edinburgh Napier University.

Combination Courses

«htmlCombinationCourse» «htmlCombinationUCASCode»

Address

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Website

www.cityofglasgowcollege.ac.uk