

Certificate: Tourism, Events and Business

Fife College

Venues

Kirkcaldy (St Brycedale) Campus
Levenmouth Campus

Content

This 17 week full-time course (running from September to January) covers everything from looking after customers to job seeking activities and is a great way to get back into studying. A background to working in business, tourism, events or retailing will give you the opportunity to develop your skills in the workplace and to learn more about working in customer facing industries.

You will study: Confidence building; Introduction to events; Introduction to working as a holiday rep; Introduction to airport operations; Travel and Tourism in the UK and worldwide; Travel and Tourism in Scotland; Preparing for employment: first steps; Building own employability skills; Responsibilities of employment; Dealing with work situations; IT and communications; Customer care.

Start Date

September

Qualification

Other

Study Method

Full time

Course Length

17 weeks

Department

Tourism, Events and Business Courses

Entry Requirements

3 subjects at National 3; or relevant national qualifications at SCQF Level 3. Interview.

SCQF Level

4

Progression Routes

Intermediate Certificate: Tourism, Events and Customer Service

Address

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Website

www.fife.ac.uk