

Computing: Technical Support

Fife College

Venues

Kirkcaldy (St Brycedale) Campus

Content

This course will allow students to study many of the skills that are in demand for many different types of career in an IT Technical Support Role. The course provides a comprehensive range of knowledge and practical skills in providing technical expertise in PC maintenance, networking, installing Microsoft Windows, desktop support, and server support.

Topics Include:

Building Local Area Networks; Client Operating System; Technical Support; Troubleshoot Computer Problems; Computer Systems Fundamentals; PC Hardware and Operating System Essentials; PC Hardware and Operating System Support; Team Working in Computing; Cloud Computing; Professionalism and Ethics in Computing; Graded Unit 1; Professional Career Development in the IT industry.

Start Date

August

Qualification

HNC

Study Method

Full time

Course Length

1 year

Department

Digital, Computing and Cyber

Entry Requirements

1 relevant Higher plus 4 subjects at National 5; or Foundation Apprenticeship: IT Hardware and System Support plus 4 subjects at National 5; or relevant national qualifications at SCQF Level 6. Interview.

SCQF Level

7

SCQF Points

«SCQFPoints»

Progression Routes

Relevant degree programme.

Combination Courses

«htmlCombinationCourse»

«htmlCombinationUCASCode»

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Website

www.fife.ac.uk