

## Healthcare Quality Improvement (PgCert)

Lews Castle College UHI

### Venues

Virtual Learning Environment (VLE)

### Content

Are you interested in influencing or effecting changes that will lead to better outcomes for patients or users of health and social care services? Do you wish to encourage quality improvement across your organisation? If you would like to be a future quality improvement leader then this PgCert Healthcare Quality Improvement\* will be of interest to you.

There is increasing interest across the world in innovative approaches to improving quality, and reducing waste, harm and variation in both the public and private sector. Despite a decrease in mortality from cancer, heart disease and stroke, and an associated increased life expectancy, there is a growing demand for health and social care services. There is therefore an urgent need to improve the effectiveness and efficiency of health and social care services to ensure they meet the current and predicted future needs of the population.

This programme, developed through a collaboration with the University of the Highlands and Islands and NHS Highland through the Highlands and Islands Improvement Institute\*\*, will give you the opportunity to learn quality improvement methods and approaches. You will combine the practical application of several quality improvement methods, including the Model for Improvement, Lean, and Patient Safety approaches, with a deep theoretical understanding that can be applied to a wide range of health and social care contexts. The course includes an emphasis on the critical analysis of improvement methods and the use of quality improvement tools and techniques, to address waste, harm and variation in the health and social care system. It also reviews person-centred quality care including principles, key drivers and the impact of human interactions on adverse events.

### Start Date

September

### Qualification

Postgraduate Certificate

### Study Method

Distance and Flexible learning

### Course Length

18 months

### Department

Health and Wellbeing

## Entry Requirements

A 2:1 Honours degree or equivalent professional qualification. Those with a 2:2 Honours degree or below plus relevant professional experience may be considered.

You should be employed or working on a voluntary basis in a relevant setting.

## SCQF Level

11

## Address

Castle Grounds  
Isle of Lewis  
Stornoway  
Na h-Eileanan Siar  
HS2 0XR

## Website

[www.lews.uhi.ac.uk](http://www.lews.uhi.ac.uk)