

## Computing: Technical Support

North East Scotland College

### Venues

Aberdeen City Campus

### Content

This course will allow students to study many of the skills that are in demand for many different types of career in an IT Technical Support Role. The course provides a comprehensive range of knowledge and practical skills in providing technical expertise in PC maintenance, networking, installing Microsoft Windows, desktop support, and server support.

In specialist labs learners will have the opportunity to build PCs, study the Microsoft Windows operating systems, and build networks within a virtualised environment providing hands on experience and learning.

HND Computing: Technical Support is expected to lead to employment opportunities at IT Support technician level or our articulation agreements allow entry to third year university Networking and Cyber security courses.

### Start Date

August

### Qualification

HND

### Study Method

Full time

### Course Length

2 years

### Department

Computing

### Entry Requirements

2 Highers preferably including Computing Science (Foundation Apprenticeship may be accepted in place of 1 Higher); or relevant Computing course at SCQF Level 6

### SCQF Level

8

## SCQF Points

«SCQFPoints»

## Progression Routes

Degree level study

## Combination Courses

«htmlCombinationCourse»

«htmlCombinationUCASCode»

## Address

Gallowgate Centre  
Gallowgate  
Aberdeen  
Aberdeen City  
AB25 1BN

## Website

[www.nescol.ac.uk](http://www.nescol.ac.uk)