

Hospitality (Level 6)

Ayrshire College

Venues

Ayr Campus

Content

This course is all about developing your customer service skills to an advanced level so you can give people a first class experience in your hotel or restaurant. The focus is on your customers' needs - how to anticipate them, focus on them and successfully meet them.

You'll spend one day every week serving customers in one of our live restaurants - either Taste@Ayr at the Ayr Campus, or Salt and Barrel at Kilmarnock.

You'll gain in depth product knowledge for both food and wine, so you can advise your customers on their choices, and will learn how to cost out recipes and events.

You'll also do a bit of cooking, but it's really so you can understand what you're serving and explaining that to customers, rather than making you a top chef.

Start Date

August

Qualification

NC

Study Method

Full time

Course Length

1 year

Department

Hospitality and Professional Cookery

Entry Requirements

Food and Beverage Service (Level 5); or other relevant national qualifications at SCQF Level 5.

SCQF Level

SCQF Points

«SCQFPoints»

Progression Routes

Progression on to relevant HNC course or employment in the hospitality industry.

Combination Courses

«htmlCombinationCourse»

«htmlCombinationUCASCode»

Address

Dam Park
Ayr
KA8 0EU

Website

www1.ayrshire.ac.uk