

## Openreach Trainee Engineer

### Provider

BT

### Career Areas

Engineering

### Programme Title

Openreach Trainee Engineer

### Programme Structure

### Job Description

Openreach engineers have diverse backgrounds, with varied experiences. We're looking for engineers with an ability to connect with people, and a willingness to get stuck in.

As one of our engineers you could be responsible for building our network, or installing and maintaining broadband for our customers – covering residential customers as well as businesses on behalf of a variety of communication providers.

This isn't an office job so you won't be tied to one location. Instead you'll be on the road, in your van and out in the fresh air. You'll be visiting lots of different places and working in all kinds of buildings including our telephone exchanges – our central hubs for connecting customers. You might find yourself working at a street cabinet, up a telegraph pole or in the customers' premises. The type of work you'll be carrying out will be physical, for example you might be required to climb a telegraph pole and work at height.

This is a customer focused role so quite a lot of the work is done alone, but you're never really alone as you'll be interacting with customers, getting together with your team and there's always people for support at the end of the phone - from your manager and team mates to dedicated teams there to help.

### Wage

£20,000

### Hours Of Work

35 hours

### Age Limit

16 - 19

## Proposed Start Date

September 2018

Locations	Number of Posts
Barrhead	
Carluke	
Clydebank	
Glasgow	
Greenock	
Helensburgh	
Kilmarnock	
Motherwell	
Paisley	
Stirling	
Falkirk	
Douglas	
Lennoxtown	1

## Qualifications Achieved

### Duration

12 months

### Summary

Our first class training for the role begins right away with an induction at our flagship training site – Yarnfield Park near Stafford. We'll get you ready for the role; giving you the equipment you need and the health and safety training that'll be the foundation of your whole career with us. You'll also have a full induction to Openreach and take our interactive customer training which will include learning how to provide great customer service – this will be hugely important throughout your career.

The following weeks will involve a mixture of classroom learning in our dedicated training centres and practising out in the field with an experienced engineer. This is a fantastic opportunity to gain some great insight into the role and raise any questions you may have with your coaches or experienced engineers. The mixture of learning inside and out in the field will allow you to maximise your training by practicing what you've been learnt as you go along. After a few months you'll be on the road as a confident trainee engineer, out in your van and working in the field. This is when you'll really develop, refining your skills, whilst still receiving all the support you need.

Once you have completed the full 12 months you'll have gained your qualification and set up for a successful career with us. The opportunity to grow and progress your career as a field engineer will be in your hands. We have exciting career pathways for you to consider in relation to your professional aspirations that are truly rewarding.

## Career Progression

## Entry Qualifications

Although you don't require any specific qualifications, you must have a good level of Maths and English skills, which will be tested during the application process.

## Personal Skills

<p>You will also need a full manual driving licence with no more than 6 points, have a clear head for heights and be comfortable working in the great outdoors.</p>

## Application Procedure

Company Online Application

## Application Detail

<http://www.bt.com/apprentices>

## Additional Application Info Qualification Achieved

Diploma for Information Technology and Telecommunications Professionals at SCQF Level 5

Open Date	Closing Date
09/01/2018	
09/01/2018	02/04/2018
02/04/2018	